

The ROHO Group, Inc.'s 3-Year Limited Warranty

WHAT IS COVERED?

The ROHO Group covers any defects in materials or workmanship of the SELECT Cushioning Products (QUADTRO® SELECT® and CONTOUR SELECT™ only).

FOR HOW LONG?

Three (3) years from the date the SELECT Cushioning product was originally purchased as a new product, no matter who is the present owner.

WHAT WE WILL DO.

Within a reasonable amount of time after you return the product to us, we will repair any defect in material and workmanship and ship it back to you, all free of charge during the warranty period.

WHAT WE WILL NOT DO.

We will not repair a product free of charge if it has been misused, damaged by an accident or if the product is not under warranty. This also includes damages stemming from acts of God, e.g., flood, tornado, earthquake or other catastrophic event, e.g., fire. Please note that any alteration to the product, unauthorized by The ROHO Group, Inc., will void the warranty.

WHAT THE CUSTOMER MUST DO.

The customer must send the SELECT Cushioning product to us with the original sales ticket or other evidence of date of purchase, and must pay all delivery costs. It must be sent to The ROHO Group, Inc., 100 N. Florida Ave., Belleville, IL 62221-5429 U.S.A. We will not require the original sales ticket if you or the previous owner, if applicable, have completed and returned the warranty registration card, attached to the operations manual, and we have it on file. Failure to submit the original sales ticket or failure to have the warranty registration card on file voids the warranty.

ANY OTHER QUESTIONS?

Call The ROHO Group toll free in the U.S. or Canada at (800) 851-3449, or outside the U.S. and Canada at 1-618-277-9150 if you have any additional questions regarding warranty coverage.

DISCLAIMER

Any implied warranties, including those of MERCHANTABILITY and FITNESS FOR A PARTICULAR PURPOSE are also limited to three (3) years from the date of original purchase and any action for a breach of such warranties or any express warranties herein must be commenced within this time. The ROHO Group, Inc. shall not be responsible for any incidental or consequential damages with respect to economic loss or injuries to property, whether as a result of a breach of express or implied warranties or otherwise. The ROHO Group, Inc. will not be responsible for the results of careless handling, unreasonable or improper use of this product.

WHAT ARE YOUR STATE LAW RIGHTS?

This warranty restricts the duration of all implied warranties to three (3) years and limits or excludes recovery for incidental or consequential damages. Some states do not allow limitations on how long an implied warranty lasts and some states do not allow the exclusion or limitation of consequential or incidental damages, so those provisions may not apply to you. While this warranty gives you specific legal rights, you may also have other rights that vary from state to state.